

## 2020 AWARD WINNER

## Congratulations!

Hello,

We are pleased to announce Five Star award winner Maica D. Walker's appearance in a Women in Wealth special section in the November 2020 issue of Fortune magazine. Maica D. was named a Five Star award winner in 2020. By earning this honor, Maica D. has shown an outstanding commitment to clients. Please look for Maica D. in Fortune magazine, and offer your congratulations on this recognition.

The Five Star Wealth Manager award is based on objective research criteria. Five Star Professional's research team evaluates candidates from across major markets annually on ten criteria. Each of our award winners has shown a commitment to clients, strong industry credentials and has been evaluated on the quality of his or her practice. Maica D. has met these criteria and has been honored with the 2020 Five Star Wealth Manager award.

Sincerely,



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Maica D. Walker

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The Five Star Wealth Manager award, administered by Crescendo Business Services, LLC (dba Five Star Professional), is based on 10 objective criteria. Eligibility criteria — required: 1. Credentialed as a registered investment adviser or a registered investment adviser firm for a minimum of 5 years; 3. Favorable regulatory and complaint history review (As defined by Five Star Professional, the wealth manager has not; A. Been subject to a regulatory action that resulted in a license being suspended or revoked, or payment of a fine; B. Had more than a total of three settled or pending complaints filed against them and/or a total of five settled, pending, dismissed or denied complaints with any regulatory authority or Five Star Professional's consumer complaint process. Unfavorable feedback may have been discovered through a check of complaints registered with a regulatory authority or complaints registered through Five Star Professional's consumer complaint; considered or payment of a financial settlement of a customer complaint; D. Filed for personal bankruptcy within the past 11 years; E. Been terminated from a financial services firm within the past 11 years; F. Been convicted of a felony); 4. Fulfilled their firm review based on internal standards; 5. Accepting new clients. Evaluation criteria — considered: 6. One-year client retention rate; 7. Five-year client retention rate; 8. Non-institutional discretionary and/or non-discretionary client assets administered; 9. Number of client households served; 10. Education and professional designations. Wealth managers on to pay a fee to be considered: 6. One-year client retention rate; 8. Non-institutional professional designations. Wealth managers on the five Star Wealth Manager or any wealth manager is not pure information on the research/selection methodology, go to fivestarp